

**October 2009**  
**SLAMMING AND CRAMMING COMPLAINTS**  
 (For ALL Utilities)

Company	Cramming This Month	Cramming Year-To-Date	Slamming This Month	Slamming Year-To-Date	Company Total Year-To-Date
AT&T		2		1	3
Advantage		1	1	9	10
American Telecom				2	2
Cordia		1		1	2
ESBI		2			2
Frontier				1	1
ILD				1	1
Internet Business Association		1			1
LDC			1	4	4
Level 3 Communications				1	1
Orbit				1	1
Payment One	1	1		1	2
Primus			2	2	2
Qwest		6		1	7
Residential Email		1			1
Tededias				2	2
USBI		1	1	4	5
United Telecom		1		1	2
Voicenet Telephone		1			1
Williams Communication		2		2	4
XO Communications				1	1

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